Breastfeeding Volume Peer Counseling Section

Documentation of Participant Contacts (6.01000)

## ER# 6.01000

Authority WC-04-19-01, WC-05-17-I

Issued 10/05

Revised  $\frac{07/09}{03/15}$ 

POLICY: The local Breastfeeding Peer Counseling (BFPC) Program Coordinator shall

instruct peer counselors to document contacts made using the breastfeeding

contact section of in MOWINS.

## PROCEDURES:

A. The local BFPC Program Coordinator shall:

- 1. Explain the purpose of documentation to Peer Counselors during the orientation.
- 2. Instruct Peer Counselors to document the following:
  - a. Useing MOWINS to document all contacts with prenatal and breastfeeding women including the type of contact, education provided and referrals made.
  - b. Require Peer Counselors to document contacts in MOWINS using one of the following methods:
    - i. Create a breastfeeding note OR
    - ii. Complete the 'Breastfeeding Peer Counseling Contacts' function
  - c. When making contacts outside of the clinic, Peer Counselors may document on the Prenatal or Postpartum contact logs provided by the state office and transfer the information to MOWINS system as soon as possible (no later than the end of the month). Peer Counselors using notes documentation shall include "later entry for (date)" in a breastfeeding note to indicate notes entered after the day of contact.
- 3. Submit the Missouri WIC BFPC Program Monthly Activity Report by the 11<sup>th</sup> of each month. The report shall be submitted to the Missouri BFPC Program Coordinator via email as an Excel document or PDF file and shall include activity for the previous calendar month. Agencies may use the Peer Counselor Weekly Activity Worksheet to assist in tracking activities contained in the monthly report. Through MOWINS create a Breastfeeding Peer Counselor Contact Summary Report and use as a monitoring tool for peer counselor activity. This report should be saved as a PDF file and emailed to the state on the 11th of the month for the previous month's activity.
- B. The local BFPC Program Coordinator shall review Peer Counselor contact documentation on a regular basis to ensure the notes are complete, accurate, contain appropriate content and wording, and include only abbreviates listed in the Health and

## Nutrition Assessment Handbook (HNAH).

C. The State BFPC Program Coordinator or State monitoring staff shall monitor randomly selected participant contact information in MOWINS.